

Samuel Wright

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<https://www.linkedin.com/in/plaindocs/>

Technical technical writer with an interest in docs-as-code and community

Objectives

- Help developers build better software.
- Automate the boring and dig deep into interesting problems.

Employment History

Travis CI Technical writer, July 2015-Present

- Sole tech writer, writing docs in markdown, managing the Jekyll publishing tool-chain, and shepherding community contributions on GitHub.

Red Hat Technical writer, November 2018-Present

- Creating documentation for API management platforms in AsciiDoc.

Write the Docs Conference organizer, March 2015-Present

- Part of the core-team, organizing Write the Docs conferences in the US, Europe and Australia.
- Main responsibilities include the CFP process, speaker liaison, email support, and managing the website tool-chain in Sphinx and Python.

Cucumber BDD Technical writer, December 2017-June 2018

- Consolidated and rewrote documentation from numerous old sources, including multiple wikis and custom static site generators. Automated link and style checking.

Sourcefabric Technical writer, November 2014-January 2015

- Wrote developer and API documentation in RST.

Mozilla Technical writer, February 2014-June 2014

- Wrote a beginners tutorial for the Rust programming language.

Nokia/ Here Technical writer, March 2012-November 2013

- Created API documentation in DITA for RESTful APIs.
- Customized the DITA tool-chain.
- Created a style guide and trained team members and developers.

Global Collect Technical writer, April 2011-September 2011

- Documented internal disaster recovery and alert procedures.

Altitude Technical writer, October 2009-April 2011

- Created documentation for hardware and software products in DITA.

Transitive Technical writer, February 2008-December 2008

- Wrote sysadmin documentation in Docbook with extensive single sourcing. Managed translation into multiple languages.

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Celoxica Technical writer, July 2006-February 2008

- Created SDK and API documentation in the FPGA space using AuthorIT and Word.

Apress Technical reviewer, May 2006-August 2006

- Technical reviewer for a book on the PHP programming language.
- Checked and wrote PHP and MySQL code examples.

Instron Information developer, July 2005-January 2006

- Wrote and produced documentation for hardware and software products.

Education and Professional Development

Travis CI, 2019 GDPR

SOAP conf, 2018 Workshop on public speaking.

Intercom, 2014 Published an article on “API Documentation” in Intercom, Magazine of the Society of Technical Communication.

Nokia/Here, 2013 Time management, interviewing technique, agile.

Microsoft, 2011 Increasing productivity using Sharepoint. Project management for technical writers. Visual communication using Visio.

DITA, 2009 Getting started with DITA XML and Implementing DITA XML.

Celoxica, 2006 Basic to advanced programming with Handel-C.

Learning Tree, 2005 Introduction to technical writing.

University of Master of Physics in Theoretical Physics

Manchester Institute of Science and Techniques in Computational Physics, Numerical Analysis, Unix.
Research project: Neural networks in C++.

Technology, 1998-2002

Languages

English Native Speaker.

Portuguese Bilingual, fluent in written and spoken form.

French Good, studied to GCSE level.

German Intermediate.

Other Experience

1995-2006 Editor, owner and manager of a hard-copy and internet music magazine with a readership of 3000. I managed writers and budgets, communicated with magazines and labels, and marketed advertising space.